

The Accidental Boss

Often individuals find themselves in leadership roles without a true understanding of how to succeed. Or, there are many leaders who find themselves struggling balancing the demands of leadership. Now more than ever, these *Accidental Bosses* must wear multiple hats to be successful and sustain organizational performance. The three key leadership hats desperately needed are “business”, “company advocate”, and “employee advocate.” And, **all** hats must be mastered.

In this session, attendees will explore tactical and practical reminders on ‘blind spots’, ‘the signs all around us’, and ‘hazards’ to effective leadership and sustainable high performance. As well, they will gain basic techniques that can significantly improve the commitment, effort, and loyalty of your workforce. *Remember - people are the only asset an organization has that can appreciate over time ... if we truly appreciate them.*

Key Learning Objectives include:

- Gain a clear understanding of a leader’s role and its impact on your workforce.
- Discover techniques to mitigate the risk of four influencers of leader’s actions and decisions .
- Understand how to drive employee engagement and create a high performing team.
- Be brilliant in the 12 basics of a successful leader.